

**PART-IV  
INTEGRITY PACT**

**Date:**

**OUR ENDEAVOUR**

To create an environment where Business Confidence is built through Best Business Practices and is fostered in an atmosphere of trust and respect between providers of goods and services and their users for the ultimate benefit of society and the nation.

**DGVCL'S COMMITMENT**

- To maintain the highest ethical standards in business and professions.
- Ensure maximum transparency to the satisfaction of stakeholders.
- To ensure to fulfill the terms of agreement / contract and to consider objectively the viewpoint of parties.
- To ensure regular and timely release of payments on due dates for work done.
- To ensure that no improper demand is made by employees or by anyone on our behalf.
- To give maximum possible assistance to all the Vendors / Suppliers / Service Provider and other to enable them to complete the contract in time.
- To provide all information to suppliers/contractors relating to contract / job which facilitate him to complete the contract / job successfully in time.
- To ensure minimum hurdles to vendors / suppliers contractors in completion of agreement / contract / work order.

**PARTY'S COMMITMENT**

- Not to bring pressure / recommendations from outside DGVCL to influence its decision.
- Not to use intimidation, threat, inducement or pressure of any kind on DGVCL or any of its employees under any circumstances.
- To be prompt and reasonable in fulfilling the contract, agreement, legal obligations.
- To provide goods and / or services timely as per agreed quality and specifications at minimum cost to DGVCL.
- To abide by the general discipline to be maintained in our dealings.
- To be true and honest in furnishing information.
- Not to divulge any information, business details available during the course of business relationship to others without the written consent of DGVCL.
- Not to enter into cartel / syndicate / understanding whether formal / non-formal so as to influence the price.

\_\_\_\_\_  
Seal & Signature

(DGVCL's Authorized Signatory)

Name :  
Designation :

\_\_\_\_\_  
Seal & Signature  
(Party's Authorized Person)

Name: